

# Sample Compensation Claim Flow (all actions in hardcopy)

## Department of Veterans Services / Veteran

## Veterans Administration

2/05/07	Claim filed for PTSD with POA and DD214	→		
	(No response)		←	3/10/07 VA request for "stressor" and medical evidence (sent to Veteran)
			←	6/11/07 Claim denied
10/12/07	Notice of Disagreement, indicates previous treatment occurred	→		
			←	11/15/07 VA requests dates, center where treated and stressor statement
12/03/07	Dates, center name provided	→		
				1/15/08 VA request records from treatment center
				2/15/08 VA receives records from treatment center
			←	5/12/08 VA denies claim, stressor and diagnosis not confirmed by doctor
7/03/08	Appeal Continuation filed (VA Form 9), and combat stressor statement (VA Form 21-0781)	→		
			←	10/02/08 VA verifies stressor
			←	10/08/08 VA schedules an examination
10/2008	Veteran gets examined			
				11/07/08 VA receives exam results
			←	4/05/09 VA grants service connection for PTSD
			←	5/06/09 Award processed.

**Total time 2 years and 3 months.**